

- Easy access 24 hours a day
- Easily check prices and availability (RFQs)
- Orders are immediately entered into our ERP computer system
- Customer e-mail alerts for:
 - Order received
 - Order shipped
- Order tracking thru entire process
- Helps you manage your accounts payable
 - Invoices
 - Payments
- Secure transactions
- Information any time, any place
- Personalized for each user

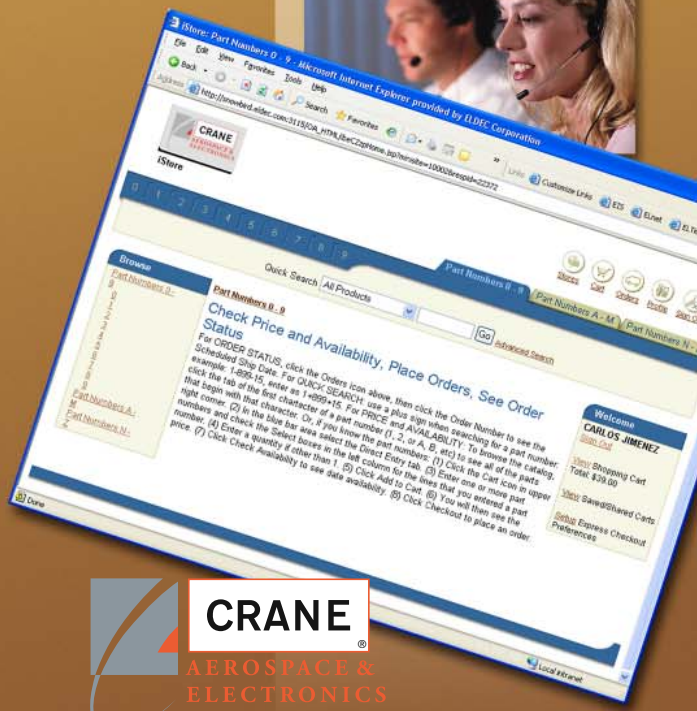
Customer service is very important to us and we want to make doing business with us easier for you. Crane Aerospace & Electronics has a dedicated eBusiness Solutions team that is committed to providing a broad range of communications channels with our customers. We use the latest tools available in information technology to give our customers access to:

- Order Status (Spares and Repairs)
- Order Placement
- Product Support/Customer Service
- Repair & Overhaul Returns
- Price Catalogs for Download

For more information, see our web site at www.craneae.com.



ELDEC • GENERAL TECHNOLOGY • HYDRO-AIRE
• INTERPOINT • LEAR ROMEC • P.L. PORTER
• RESISTOFLEX • SIGNAL TECHNOLOGY



iStore

Our eCommerce Solution

Buyers

Buyers can order factory-new parts, see pricing and availability, check order status, or find shipping and tracking information.

Product Repair Status

Customers that return products for repair or modification can check on the status of the items, or find shipping and tracking information.

Finance Information

Our customers can see credit memos, check their available credit limit, see invoices and debit memos, or payment history.

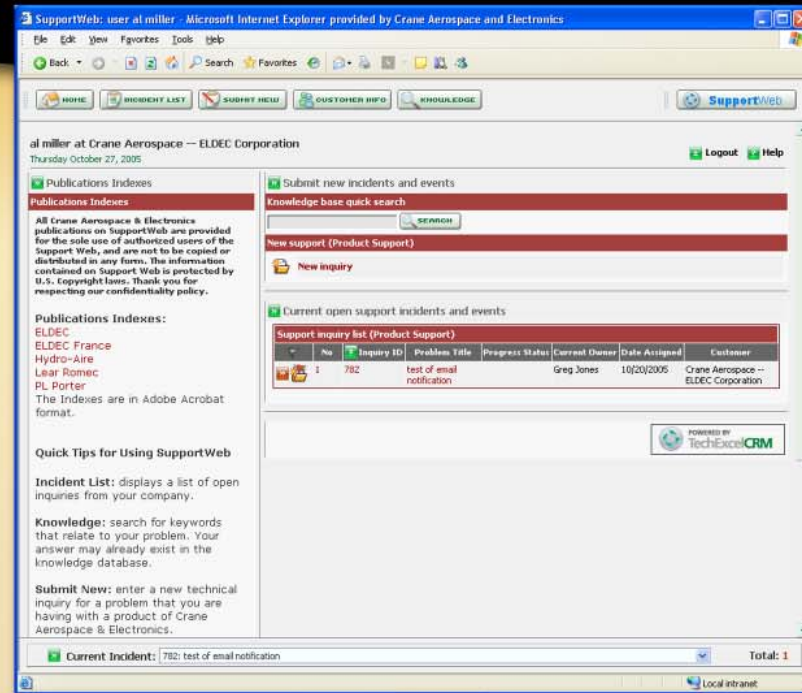
Easy for You

Using iStore to do business with us is very simple. Our Internet-based systems allows you to:

- Review Price and Availability
- Place Orders
- Check Order Status
- Track Order Shipments
- Manage Accounts Payable
- Check Repair Order Status
- Track Repair Shipments

Register Today

Please join us online! Register today at:
www.craneae.com



SupportWeb

This resource is used to assist our airline engineering and aircraft OEM customers in the support of Crane Aerospace & Electronics products. Key features include:

• Technical Inquiries

Enables our customers to submit and manage technical support inquiries. This interactive question and answer tracking tool is for use by the airlines maintenance personnel that need assistance from our field applications engineers.

• Publications Index

A complete list of Component Maintenance Manuals, Service Bulletins and Service Letters with current revision status.

Electronic Data Interchange

Crane Aerospace & Electronics uses EDI systems in SPEC2000, X.12 and EDIFACT protocols.

Our SITA/ARINC information is shown below:

Site	CAGE	SITA/ARINC
ELDEC	08748	SEAECR
Hydro-Aire	81982	BURHYXD
Lear Romec	51663	CLELRXD
P.L. Porter	02953	VNYOXXD